



# SECURITY

## Security Services for HardRock Summit 2021

The HardRock Summit Team offers its exhibitors at Sparkle&Joy the possibility to store their valuables in an overnight Lock-up Room during set-up and closing times, located at Meetingroom number 1 - event area / show floor @ Sheraton.

The service provider HardRock Summit LLC has chosen for this purpose is Positive Protection, Inc. (PPI) who carries special insurance for guarding and patrolling the overnight Lock-Up room.

Their services will include three guards in the overnight Lock-up Room, security cameras and completion of our three-part claim check by those who deposit goods in the overnight Lock-up Room. This procedure is outlined in more detail below.

The overnight Lock-up Room hours of operation are:

Sept. 16/17	5:00pm to 9:00am
Sept. 17/18	9:00am to 10:00am
Sept. 18/19	5:00pm to 10:00am
Sept. 19/20	5:00pm to 10:00am
Sept. 20/21	5:00pm to 10:00am
Sept. 21/22	5:00pm to 9:00am

**IMPORTANT: Merchandise will only be released to the same person who checked them in. There are absolutely no exceptions to that rule. Attendees will also need to have a valid ID.**

Check-in / Check-out Procedure:

Upon check-in of merchandise to the Lock-up, guards will have customer sign a 3-part, numbered claim check for each item they are depositing. The customer will retain one part, the second part will be attached to the item and PPI retains the third part. If customer has several items and wrapped or strapped in some way, the guards will count the number of pieces and give them one claim check for the whole cart, with the number of pieces written on it. The guard will do this count with the customer and have them verify it. They will then escort the customer into the vault room and instruct them where to place their items. The guards never touch the merchandise and cameras will be covering the area the entire time. When customer comes to retrieve the merchandise, it must be the same person who deposited it, and customer must produce their ticket stubs and identification. They will be asked to sign the ticket stubs, verifying that they are retrieving their merchandise. The guard will escort them into the vault room and match the numbered ticket stubs to the numbered tickets on the individual pieces, also verifying that the signatures match. The customer can then take their merchandise from